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| Company | Suncorp |
| Code | SUN |
| Meeting | AGM |
| Date | 22 October 2020 |
| Venue | Online |
| Monitor | Sally Mellick, Len Roy and Shirley Watson |

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| Number attendees at meeting | 474 |
| Number of holdings represented by ASA | 333 |
| Value of proxies | \$12.54m |
| Number of shares represented by ASA | 1.4m (equivalent to 8th largest holder in Top 20 list) |
| Market capitalisation | \$11.3b |
| Were proxies voted? | Yes, on a poll |
| Pre AGM Meeting? | Yes with Chairman Christine McLoughlin, Director Ian Hammond and staff members Amanda Revis and Karen Munsie. |

Insert snappy headline focusing on AGM highlights here

It pays to be set up and online early. There was a glitch with a password but that was soon sorted, albeit leaving some jangled nerves.

The meeting commenced with a short video showing this financial year’s fire and floods to set the scene for the AGM presentations, the formalities proceeded uneventfully. Clear directions of meeting administrative matters were covered at the beginning and whenever there was any necessary action. No doubt there were glitches for some, but the company did its best to pre-empt and deal with potential problems.

The Chairman advised at the commencement that 283 were present online and gave us regular updates to the numbers. This may have not made up for being able to view those present at a face to face meeting, but it was interesting to note at one point we reached significantly greater numbers present as noted in the number of attendees above. The number is more than those at last year’s meeting and is perhaps an indication that the online portion of hybrid meetings are coming of age.

Questions covered a broad range of topics and were answered by a range of Directors, particularly covering their area of responsibility. Those sent prior to the meeting were dealt with first before

questions were read from the meeting. All questions were put to the meeting except those moderated as being already covered. The whole process was orderly and polite. ASA's question to the Chair of the Customer Committee highlighted the central position of the customer at Suncorp, including at Board level. The wide-ranging response by Director, Mr Lindsay Tanner also highlighted the difficulties faced by all banks in achieving timely outcomes to customer issues. Suncorp has taken a solid step in this arena ensuring that customer is a focus at Board level.

All items [passed with greater than 95% of votes in favour of each motion.](#)